



Board of Directors Meeting
November 18, 2020

Welcome & Introductions



Consent Agenda

- Approval of November 18, 2020 Agenda
- Adoption of September 16, 2020 Board Minutes

*Proposed Board Resolution:
The Board accepts the items on the Consent Agenda.*



Financial Audit Report FY20

Steve Corder & Judy Hartman from Kunding, Corder & Engle



Financial Audit Report

Proposed Board Resolution:

The Board accepts the audited financial statements for fiscal year 2020.





Mission Report

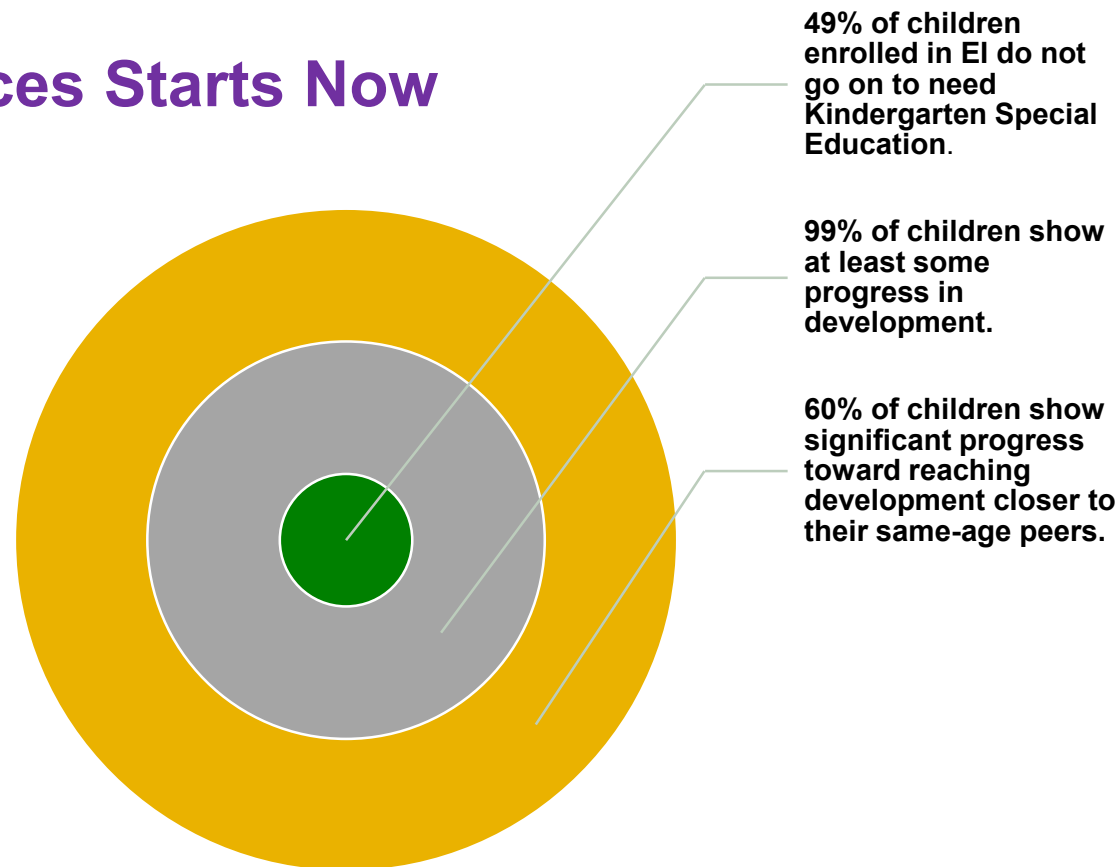
Amy Becerra, Mill Levy Director



Early Intervention Services

The Path to Great Learning Experiences Starts Now

- Early Intervention can reduce problems related to learning, behavior and health.
- Starting early helps your child feel more confident and gets learning on track. Mastering basic skills is important for success in school and your child's future.
- Many children who receive early intervention do not need special education or other services later in life.
- Early Intervention targets adaptive skills, cognitive skills, communication skills, motor skills, and social and emotional skills



We Are with You Every Step of the Way

COVID-19 Financial Impacts

CDHS Response to State Budget Crisis

- Emergency rule change shifts threshold of EI services from 25% to 33% delayed. [12 CCR 2509.10 Vol 7.901.](#)



*Children currently enrolled in EI services will not be terminated if they have any percentage of delay



RMHS Response: Denver Early Steps

- Immediately approached DHS to include additional Mill Levy funding in the 2021 Budget to **address impact of EI Emergency Rule Change**
- **Re-prioritized 2020 RMHS Mill Levy Initiatives** to include a Program Manager position for program development and implementation.
- Denver Early Steps program will **mirror CDHS EI Services**
- **Track all children not found eligible** from July 1st until January 2021 implementation to ensure enrollment

Program Development

\$2.9 Million Projected Program Costs

- Projections based on 25% - 32% delay criteria, current growth rate and termination ratios

Gradual Monthly Enrollment

- Estimated 436 actively enrolled children by the end of 2021

Fee-for-Service Clinical Costs

- Staff and contract clinicians to ensure all EI services met using consistent rates and fee schedules.

Enhanced Case Management PM/PM Rate

- Provide same level of service coordination that is provided in the EI Colorado program

Program Metrics and Outcomes

- Track services and outcomes in RMHS database and provide monthly and annual metrics to DHS



President's Report

- Executive Committee Report



Executive Director's Report

- Contract Updates
- COVID-19 Update
- Customer Satisfaction Survey
- Colorado Gives Day



Executive Director's Report

Mill Levy Contract

- Denver Mill Levy Contract Update
 - Have been renegotiating Mill Levy Contract
 - Today, three-year contract went before Denver City Council's Safety, Housing, Education and Homelessness Committee
 - \$20M year 1; \$21.5M year 2&3
 - Unanimously approved; moves to full Council

Executive Director's Report COVID-19 Update

- Working remotely, with few exceptions
- Planning for safe return to office environment, but no date
- Safety procedures in place for authorized office visits
 - Masks, temperature check, questionnaire, plexiglass barriers
- For the handful of people doing face-to-face, masks
 - Routine testing on the table
- Focusing on employee well-being and engagement

Executive Director's Report Customer Satisfaction Survey

- More complete report-out at next meeting
 - More than 600 responses
 - Generally, very positive
 - My service coordinator treats me well – 95% positive
 - My service coordinator is sensitive to my culture, ethnicity and gender identity – 90% positive
 - Of course, some areas of improvement
 - Did this for our own purposes, but also touches on city audit recommendation

Help the people we support stay warm this winter

COLORADOGIVES.ORG*

YOUR DONATION OF \$40 WILL BUY A HAT, GLOVES, SOCKS AND A NECK GAITER FOR PEOPLE IN NEED



RMHS IS A NON-PROFIT DEDICATED TO HELPING PEOPLE WITH A WIDE VARIETY OF NEEDS

RMHS
Rocky Mountain Human Services

RMHS SUPPORTS 17,000 PEOPLE IN LIVING THE LIVES THEY ENVISION IN THEIR COMMUNITIES OF CHOICE

COLORADO GIVES DAY!!

A \$40 DONATION BUYS A HAT, GLOVES, SOCKS, NECK GAITER



Help fellow Coloradans stay warm

Nothing about 2020 has been typical. The challenges posed by a global pandemic have given rise to increased needs. This year, we are asking Colorado Gives Day donors help us meet a basic but crucial need, helping people we support have the outerwear they need to stay warm this winter. **Your \$40 donation will buy a hat, gloves, socks and a neck gaiter for people we support.**

Visit our Colorado Gives page and donate today!

<https://www.coloradogives.org/RMHS/overview>

Rocky Mountain Human Services
We embrace the power of community to support individuals and families in creating their future.

Founded in 1992, Rocky Mountain Human Services has a staff of nearly 500 talented and dedicated employees, that support more than 15,000 Colorado residents through case management and direct service programs.

We serve adults and children in a wide range of programs.

To learn more about Rocky Mountain Human Services and the supports that we offer, please visit:

www.rmhumanservices.org

Public Comment



Finance Committee Update

- First Quarter (July – September 2020) Financials
- Payment Authorizations





Finance Committee Update

First Quarter Results

	Budget Year Ending 06/30/2021	Actual First Quarter 9/30/2020	Budget First Quarter 9/30/2020	Variance increase/ (decrease)
Revenues				
Program Revenue				
Medicaid	11,346,000	2,839,000	2,954,000	(114,000) (3.9%)
Total State	32,486,000	7,442,000	7,971,000	(529,000) (6.6%)
Mill Levy	14,750,000	3,598,000	3,686,000	(88,000) (2.4%)
Private Insurance	230,000	69,000	58,000	11,000 19.4%
Homes for All Veterans	4,779,000	2,438,000	1,468,000	970,000 66.1%
Total Other Revenue	725,000	165,000	173,000	(8,000) (4.6%)
Total Revenue	64,316,000	16,552,000	16,310,000	242,000 (1.5%)



Finance Committee Update

First Quarter Results

	Budget Year Ending 06/30/2021	Actual First Quarter 9/30/2020	Budget First Quarter 9/30/2020	Variance increase/ (decrease)
Expenses				
Total Compensation	30,788,000	7,010,000	7,473,000	(463,000) (6.2%)
Temporary & Contract Services	41,000	111,000	23,000	88,000 (375%)
Staff Activities - Development, Travel, Mileage, Meetings	980,000	55,000	146,000	(92,000) (62.5%)
Total Staff Expense	31,809,000	7,176,000	7,643,000	(467,000) (6.1%)
Total Professional Services	6,390,000	1,288,000	1,594,000	(306,000) (19.2%)
Client Funding	16,101,000	5,441,000	4,434,000	1,007,000 22.7%
Total Real Property Rent & Operating	1,458,000	317,000	333,000	(16,000) (4.9%)
General Office-Software	1,200,000	289,000	305,000	(16,000) (5.3%)
General Office-Supplies, phone, postage, etc.	1,953,000	556,000	714,000	(157,000) (22.1%)
Purchased Services				
Legal & Accounting	194,000	32,000	49,000	(17,000) (34.2%)
Consulting	657,000	79,000	155,000	(76,000) (49.2%)
Insurance	134,000	30,000	34,000	(3,000) (9.8%)
Total Purchased Services	985,000	141,000	237,000	(96,000) (40.6%)
Total Other	199,000	37,000	52,000	(15,000) (29.0%)
Total Depreciation/Amortization/Impairment	416,000	144,000	163,000	(19,000) (11.3%)
Total Expenses	60,511,000	15,391,000	15,475,000	(85,000) (.5%)
Total Operating Net Income	3,805,000	1,161,000	834,000	327,000 39.2%

Finance Committee Update

Proposed Board Resolution:

*The Board accepts the financial statements for the three months ending
September 30, 2020.*



Finance Committee Update

Proposed Board Resolution:

The Board authorizes staff holding the following positions to approve checks and other payments: Chief Executive Officer, Chief Financial Officer, Director of Finance, Director of Business Operations, Director of Human Resources and Director of Compliance.



New Business & Announcements



Adjournment

